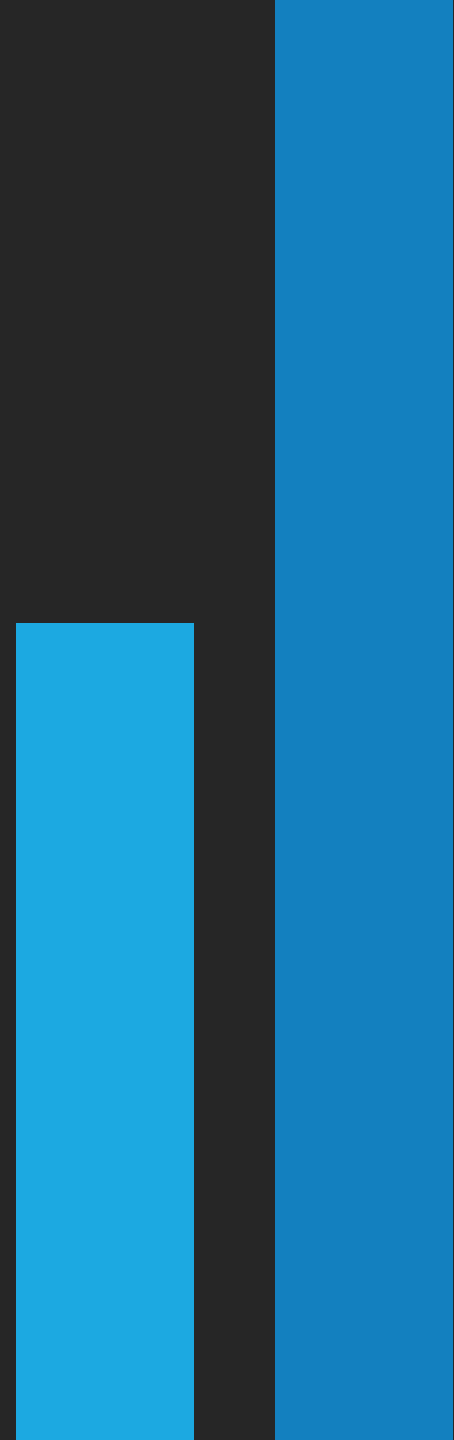




Office Hours

February 2024




Forward-Looking Statement


Statements regarding our product development initiatives, including new products and future product upgrades, updates or enhancements represent our current intentions, but may be modified, delayed or abandoned without prior notice and there is no assurance that such offering, upgrades, updates or functionality will become available unless and until they have been made generally available to our customers.



About Office Hours

- Office hours are facilitated by the Product managers and the wider team.
 - Come and listen to the Anthology staff discuss in detail the latest feature releases, product developments and emerging current issues.
 - You will have the opportunity to provide feedback and ask questions to the Ally Product Management team and other clients.
 - The slide deck and recording will be shared after the meeting.
- 

Agenda for Today (Feb 12, 2024)

- Upcoming / Ongoing events
 - Anthology Together
 - International Ally User Group
 - Recent Highlights
 - Q&A with Chris, Ivan, and the Ally team
 - Roadmap questions around upcoming features
 - General questions and chat
 - Reporting API update
 - D2L – HTML to WYSIWYG rollout plan
 - Discussion
- 

Upcoming/Ongoing events

Ally activities

#AT24 Call for Proposals is officially open!



CALL FOR PROPOSALS IS



Presenters receive special recognition on their conference name badge and enjoy a discounted registration rate

Learn more:

<https://ow.ly/rmBw50QtZ5N>

International Ally User Group

How can we use templates to encourage and foster accessible content?

Join us in the International Ally User Group on **Thursday 22 February 2024** at 07:00 PST / 10:00 EST / 15:00 GMT / 16:00 CET / 18:00 TRT / 19:00 GST.

Session synopsis


Penn State Accessible Syllabus Templates for Microsoft Word

Elizabeth Pyatt, Ph.D. IT Accessibility Consultant / Lead Trainer and Mary Ann Tobin, Ph.D. Associate Research Professor & Instructional Consultant

With Anthology Ally it's easy to understand how accessible course content is, but what are the next steps to fix it?

The Penn State University Word templates are designed to help faculty easily create accessible Word files but use formatting appealing to instructors.

This session will demo the templates and discuss training and outreach efforts at Penn State.



Product Survey

Please can you spend 15 minutes to complete the

Anthology Ally Product Sentiment survey.

Your feedback is extremely valuable to us as it helps us shape our product and services to better meet your needs




Scan the QR code or access via
<https://www.surveymonkey.com/r/5KF85TD>

Recent Highlights

Recent releases

- 2/9/24 – Ally 2.8.0
 - Course Accessibility Report Instructor Feedback Usability Improvements
- 2/1/24 – Ally 2.7.14
 - API for reporting tools improvement
- 12/12/24 – Ally 2.7.12
 - OCR processing update including improved handling of non-English languages, document backgrounds, and spacing and fonts improvements in the AF generation
- Other Fixes (2.7.11 – 2.8.0)
 - Ally alternative format button at the top of a Canvas page was incorrectly considered an H1.
 - The preview of WYSIWYG documents within the Ally Instructor Feedback disappeared after a few seconds when the feedback was opened through the Course Accessibility Report
 - Problem where Ally quick fixes in the Instructor Feedback were sometimes applying the fix for multiple items in the same document and not for the highlighted item only.
 - Accessibility issue with keyboard navigation and focus on the Terms of Use link within the Alternative Formats window.
 - The Ally Instructor Feedback panel for WYSIWYG content was not being displayed as full screen when editing a new Ultra Document.

Reminder: Where can I find Release Notes?

1. Ally Help page: [https://help.blackboard.com/Ally/Ally for LMS/Administrator/Release Notes](https://help.blackboard.com/Ally/Ally_for_LMS/Administrator/Release_Notes)
 2. Ally User Group: <https://usergroup.ally.ac/s/releases/>
 3. Anthology Community: <https://community.anthology.com/groups/discuss/95/186>
- 

API for Reporting Tools Updates

API for Reporting Tools – What is new?

Improved to allow for better handling of larger datasets and clearer communication of statuses for administrators looking to integrate Ally data with reporting tools like Power BI, Tableau, Excel or customized web applications.

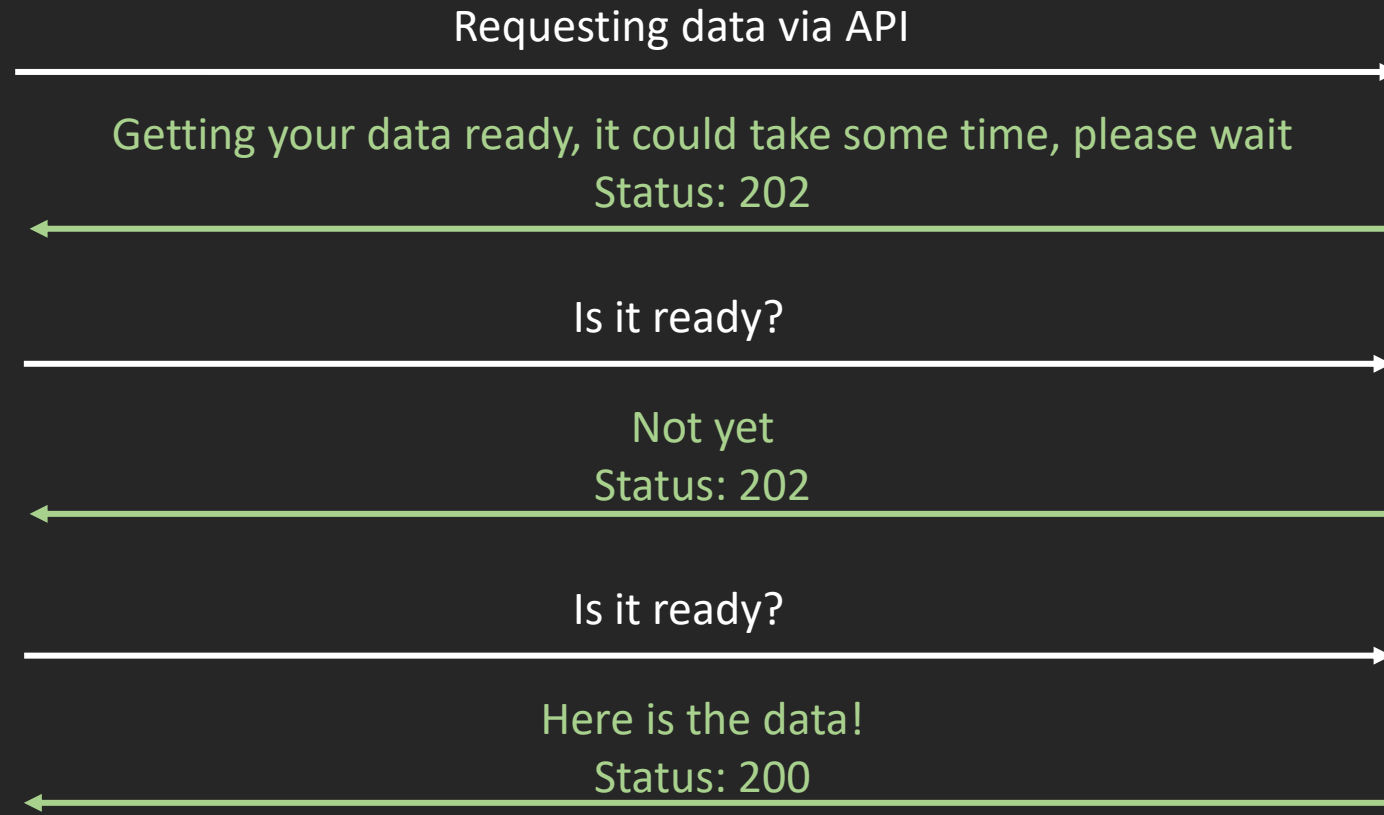
HTTP Status Response

- Status 200 - Successful: Your request was received successfully, and the requested dataset is part of the response.
- Status 202 - Processing: Your request was received successfully but the dataset is under preparation and is not available yet. Repeat your request after some time (at least one minute is recommended).
- Status 401 - Unauthorized: The Ally Client ID or the authorization token are not correct.
- Status 400 - Bad request: The URL has an invalid parameter name, for example, an unknown filter option, operator or value. Review the syntax of the URL. Remember that some of the filter and sorting options are case sensitive

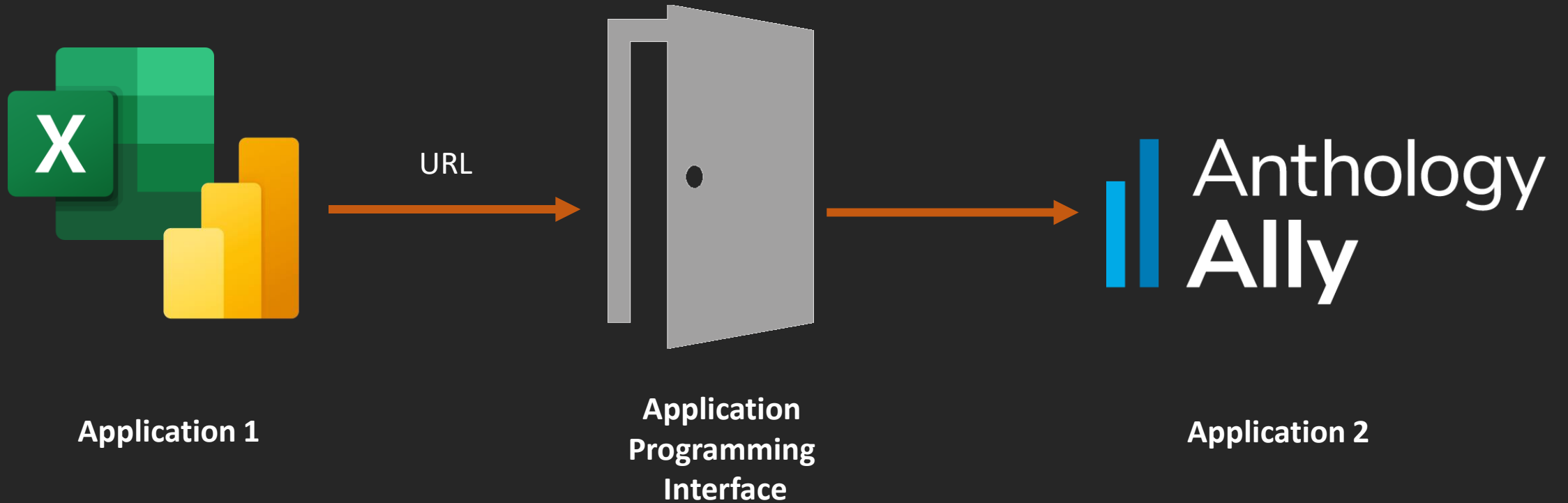
API for Reporting Tools – What is new?



Application



API for Reporting Tools – Review



- Get information

API for Reporting Tools – What do you need?

- URL
 - [https://prod.ally.ac/api/v2/clients/ 11513455 /reports/overall](https://prod.ally.ac/api/v2/clients/11513455/reports/overall)
- Token
 - From the Institutional Report

Documentation

Integrate Ally's API with an External Reporting Tool (basic)

https://help.blackboard.com/Ally/Ally_for_LMS/Administrator/Ally_Institution_Report/Integrate_Ally_API

Reporting API Endpoints (advanced)

https://help.blackboard.com/Ally/Ally_for_LMS/Administrator/Ally_Institution_Report/Reporting_API_endpoints



API for Reporting Tools – How to build the URL (endpoint)

https://[Region]/api/v2/clients/[Ally Client ID]/reports/[Endpoint]

[Region]

- US data center: prod.ally.ac
- Canadian data center: prod-ca-central-1.ally.ac
- European data center: prod-eu-central-1.ally.ac
- Singapore data center: prod-ap-southeast-1.ally.ac
- Australian data center: prod-ap-southeast-2.ally.ac

[Ally Client ID]

- Requested via Support Ticket

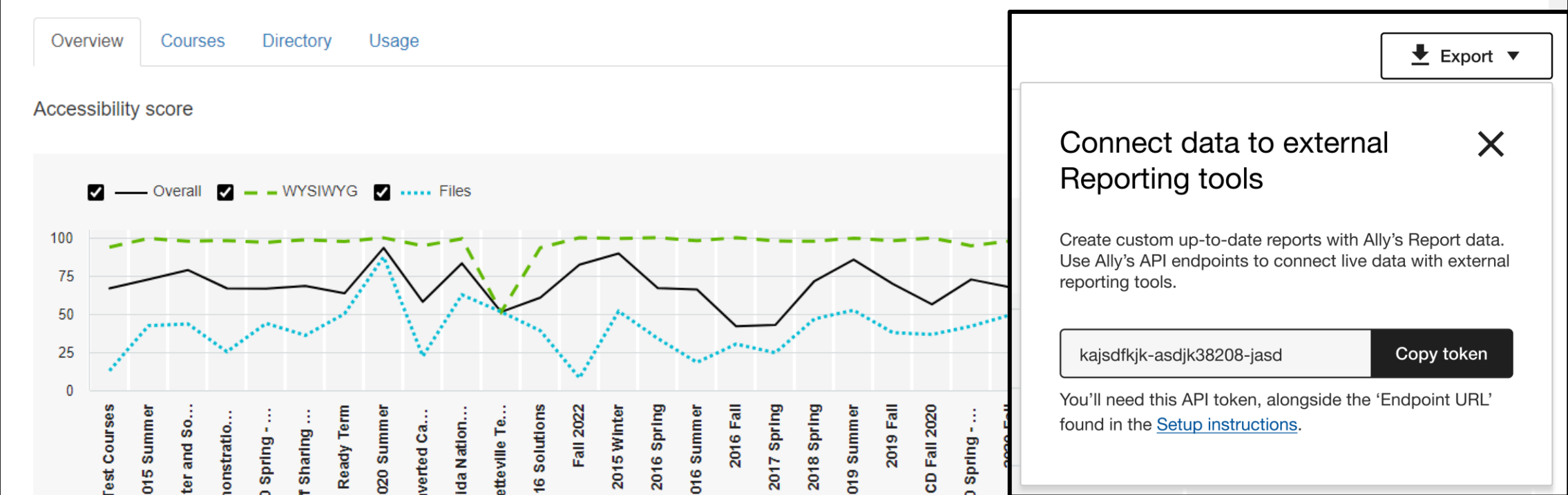
[Endpoint]

- Overall
- Issues

Example: **https://prod.ally.ac/api/v2/clients/1534567/reports/overall**



API for Reporting Tools – How to get the key (token)



Export

Connect data to external Reporting tools

Create custom up-to-date reports with Ally's Report data. Use Ally's API endpoints to connect live data with external reporting tools.

kajsdfkjk-asdjk38208-jasd

Copy token

You'll need this API token, alongside the 'Endpoint URL' found in the [Setup instructions](#).

Rolling out D2L “HTML to
WYSIWYG”

D2L – HTML to WYSIWYG rollout plan

New files

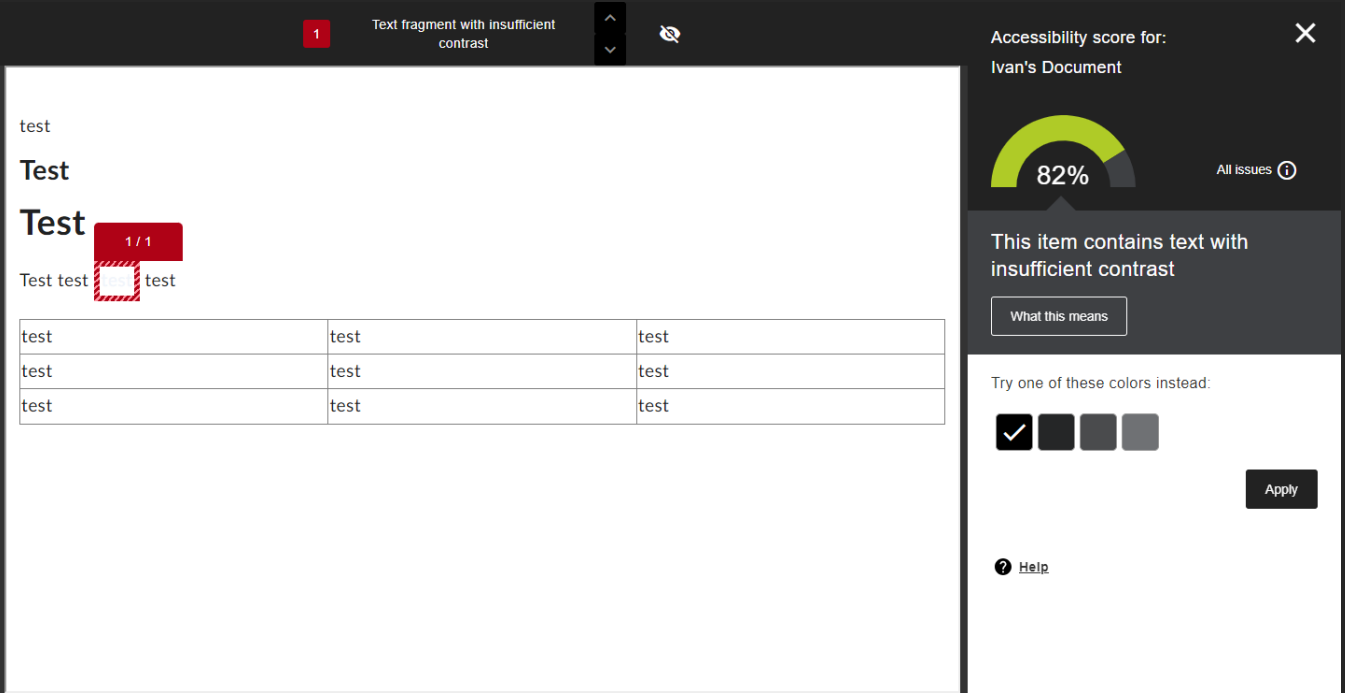
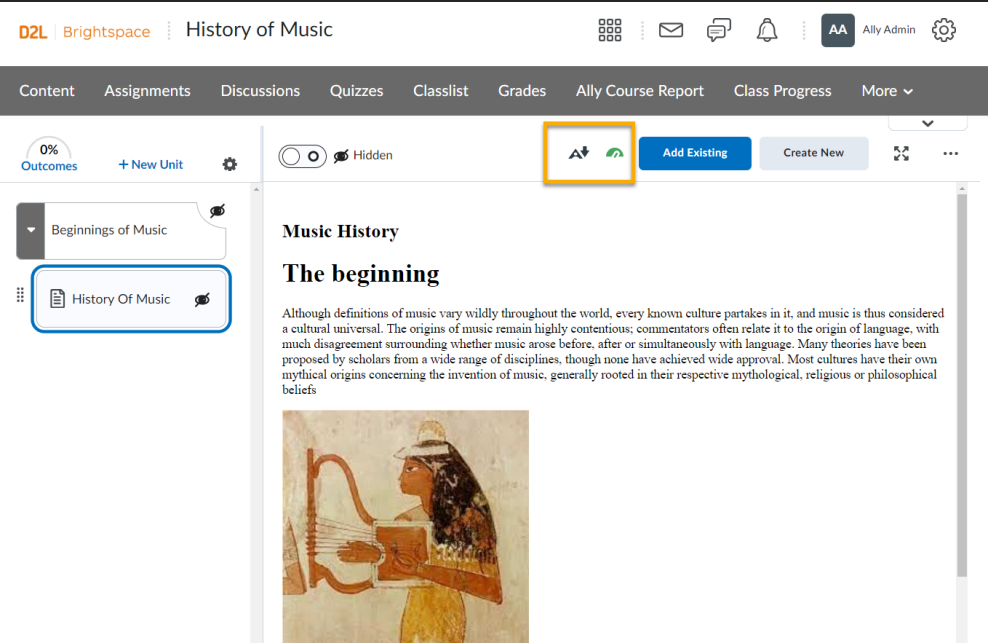
- Any new file (created or uploaded) will already be treated as WYSIWYG and include all the new capabilities.
- This feature will be available per region, along with the data migration

Existing files

- To enable WYSIWYG capabilities on existing HTML files within the LMS, Ally needs to re-score these files.
- We need to perform a data migration to re-score existing files.

D2L – HTML to WYSIWYG

What should instructors expect?



D2L – HTML to WYSIWYG

What should administrators expect?

- All HTML files and existing WYSIWYG content will be referred to as “HTML Fragment” in the Institutional Report. This change will also be reflected in CSV exports and the Ally API for reporting tools.
- The score for each file may be different, depending on the accessibility issues flagged by Ally after each file re-score.
- Only HTML files will be rescored during this data migration. Other file types like Word, PowerPoint, PDF, images, or LibreOffice are not affected and their score will remain the same.

The screenshot shows a Microsoft Excel spreadsheet titled 'courses.csv - Read-Only'. The spreadsheet contains a table with columns for various file types and their associated scores. The 'application/x-html-fragment' column is highlighted with a green border. The table has 28 columns (M to A) and 28 rows (1 to 28). The columns are: M (Total fil), N (Total W), O (Overall), P (Files sc), Q (WYSIWYG sc), R (pdf), S (image), T (html-pa), U (present), V (docume), W (other), X (applicat), Y (applicat), Z (application/x-html-fragment), AA (applicat), AB (applicat), AC (applicat), and AD (Alt). The rows contain numerical data representing scores and counts for each file type.

	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z	AA	AB	AC	AD
1	Total fil	Total W	Overall	Files sc	WYSIWYG sc	pdf	image	html-pa	present	docume	other	applicat	applicat	application/x-html-fragment	applicat	applicat	applicat	Alt
2	0	0				0	0	0	0	0	0	0	0	4	0	0	0	
3	0	0				0	0	0	0	0	0	0	0	65	0	0	0	
4	15	17	0.968153	0.926506	1	1	0	11	1	0	2	1	5	4	0	9	2	
5	0	0				0	0	0	0	0	0	0	0	2	0	0	0	
6	7	7	0.994557	0.981857	1	1	0	1	0	1	4	1	2	56	0	3	1	
7	13	10	0.719912	0.465287	1	3	1	2	1	4	2	2	1	8	1	5	1	
8	0	0				0	0	0	0	0	0	0	0	3	0	0	0	
9	3	6	0.88707	0.661211	1	1	0	2	0	0	0	2	0	3	0	2	2	
10	9	14	0.988232	0.972149	0.998571429	0	0	9	0	0	0	1	9	6	0	4	0	
11	2	0	0.068902	0.068902		1	0	0	0	0	1	0	0	5	0	0	0	
12	0	0				0	0	0	0	0	0	0	0	4	0	0	0	
13	0	0				0	0	0	0	0	0	0	0	0	0	0	0	
14	0	0				0	0	0	0	0	0	0	0	8	0	0	0	
15	0	0				0	0	0	0	0	0	0	0	6	0	0	0	
16	9	7	0.665929	0.19823	1	4	1	0	0	0	4	0	5	45	0	2	0	
17	0	1	1		1	0	0	0	0	0	0	0	0	2	0	1	0	
18	5	0	0.873237	0.873237		0	0	4	0	1	0	0	0	45	0	0	0	
19	18	6	0.946724	0.927921	1	3	0	13	0	1	1	3	0	34	0	3	0	
20	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	5	0	0	0	
21	0	0				0	0	0	0	0	0	0	0	65	0	0	0	
22	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	6	0	0	0	
23	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	5	0	0	0	
24	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	6	0	0	0	
25	16	2	0.69807	0.660329	1	5	0	0	3	4	0	0	0	8	0	2	0	
26	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	4	0	0	0	
27	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	8	0	0	0	
28	9	0	0.514347	0.514347		3	0	0	3	3	0	0	0	5	0	0	0	

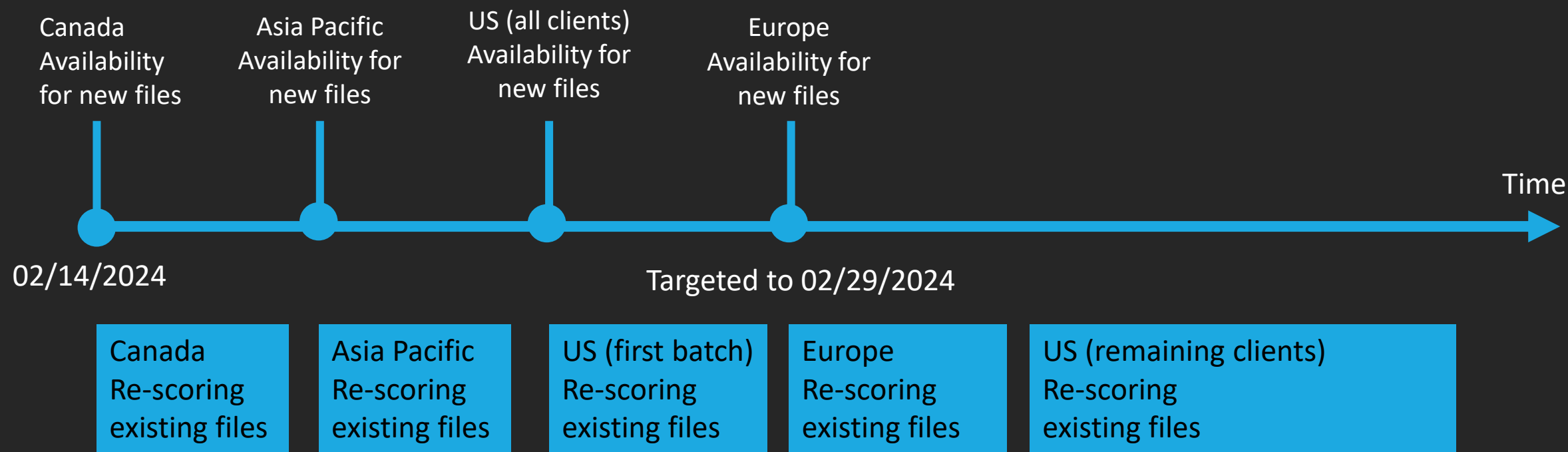
D2L – HTML to WYSIWYG rollout plan

Pre-existing HTML files rescoring will be performed in waves:

- Wave 1: Clients in the Canada (prod-ca-central-1.ally.ac) region
- Wave 2: Clients in the Asia-Pacific (prod-ap-southeast-2.ally.ac) region
- Wave 3 : First batch of Clients in US (prod.ally.ac) region
- Wave 4: Clients in the Europe (prod-eu-central-1.ally.ac) region
- Wave 5 to 10: Remaining US clients (prod.ally.ac)

Note: The duration of each wave depends on the size of the files, and other technical factors. We will inform the Ally community as soon as each wave file re-scoring is completed.

D2L – HTML to WYSIWYG rollout phases



Note: The duration of each file re-scoring depends on the size of the files, and other technical factors.


Q&A with Chris, Ivan and the Ally team

Question 1

What Canvas PAGE data can I get from the system report? I would like to know how many pages total, how many pages are inaccessible, and why they are inaccessible. I want to be able to see improvements in Canvas pages in the data after the faculty fix them.

I don't see "Pages", I do with "HTML" and " WYSIWYG" - is that Pages? I also see total pages and % in the circle graph, but it is unclear what that means. Is that just the number/% of Pages or does it say anything about their accessibility?

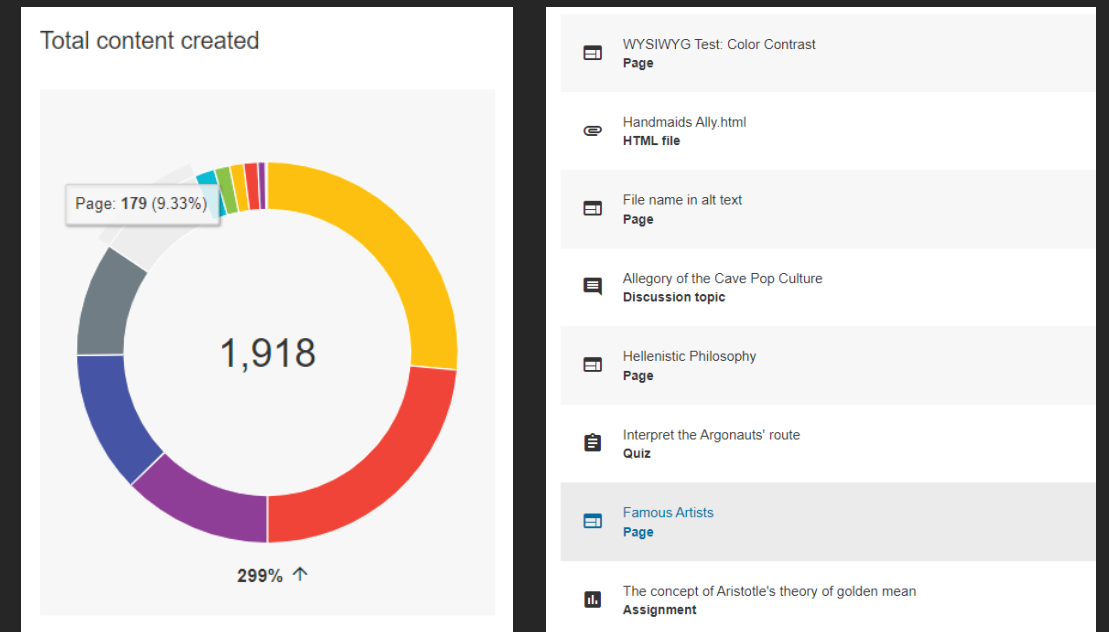
Answer: Canvas Page data is considered WYSIWYG. It is important to note that standalone HTML is a different content type than WYSIWYG for Canvas.



Question 1

HTML vs Pages

- The following content types are included within the WYSIWYG category:
 - Announcement (*application/x-announcement*)
 - Assignment (*application/x-assignment*)
 - Discussion Topics (*application/x-discussion-topic*)
 - Quiz description (*application/x-quiz*)
 - Syllabus (*application/x-syllabus*)
 - Page (*application/x-page*)



Question 1

Scores

- Overall Score
- Files Score
- WYSIWYG Score
- Additional Information

Number of Content types

- Number of Files
 - PDF
 - Images
 - HTML standalone files
 - Presentation
 - Documents
- Number of WYSIWYG items
 - E.g Pages, quizzes, announcements

Number of Issues' occurrences

- How many times an issue has occurred
 - E.g Color Contrast, Image Alternative Text, Heading Order.

Question 1

Scores

1

2

3

Number of
Issues'
occurrences

Number of
Content types


The screenshot shows an Excel spreadsheet with a large table of data. The table has columns for 'Courses', 'Issues', and 'Scores'. The 'Courses' column is highlighted in blue, the 'Issues' column in purple, and the 'Scores' column in green. Three large circles with numbers 1, 2, and 3 are overlaid on the table, pointing to the 'Courses', 'Issues', and 'Scores' columns respectively. The 'Courses' column contains text like '101-101-101', '101-101-102', etc. The 'Issues' column contains text like '101-101-101', '101-101-102', etc. The 'Scores' column contains numerical values like 1, 2, 3, etc.

Question 2

We use Ally for two campuses and would like to see the specific usage data for just one campus. Could you demonstrate how to do this?

Answer: Yes! If your campuses are setup within your hierarchy and reflected in Ally's Directory report, you can pull usage data for just one campus.

Within the Institutional Report, navigate to the Directory tab and choose the campus within your configured hierarchy that and select "View Report". From here, you will see a specific Usage tab that will allow you to download usage for only that node in the hierarchy i.e. your campus.



Question 3

I have come across is the use of the word “Item” popping up in the Total Content Created report. Various other tabs pop up in the pie chart like Ultra Documents, images, PDF files and presentations (etc.) but there isn’t a definition of the ‘Item’ tab.

Would anyone be able to clarify? It takes a big chunk of the Pie Chart and it would be nice to note down to understand what falls into that category.

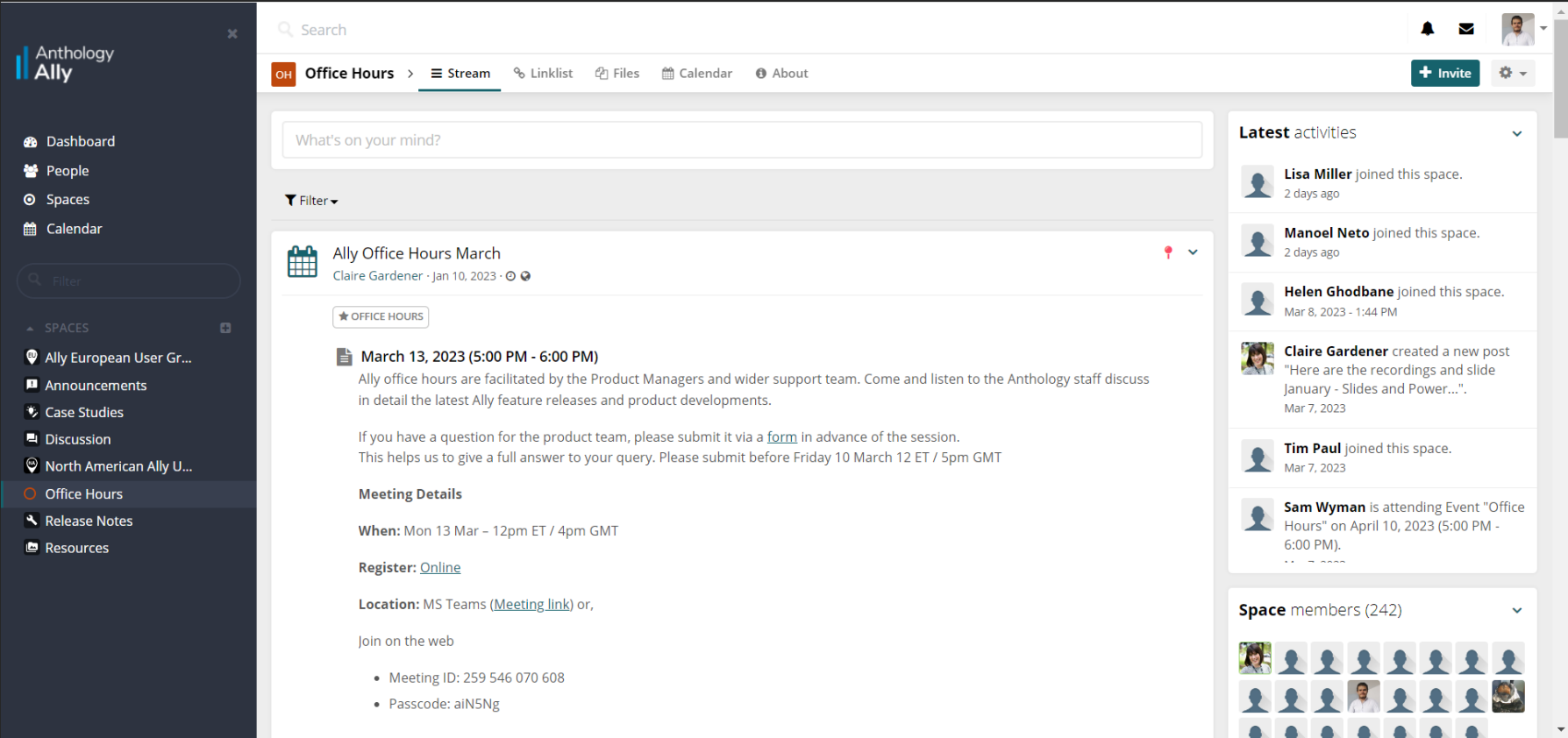
Answer: ‘Item’ corresponds to application/x-item for Original courses. The total ‘Items’ in this case would correspond to the total number of content items in Original courses.



Discussion

General Questions?

Ally User Group



<https://usergroup.ally.ac/s/office-hours/>

Next Office Hours – Mon **March 11**

Please submit your questions via Microsoft Form

<https://forms.office.com/r/2dLEMaSM3z>

Office Hours will be every 2nd Monday of the month.